To: Southborough CATV committee

From: Alex Neihaus

Date: November 8, 2006

Re: Verizon's response to our IAR

After discussing Verizon's October 31, 2006 response to Southborough's Issuing Authority Report with Paul Ferguson and our attorney, Peter Epstein, I wanted to give the Committee my list of what I believe the most important issues are. I've done that in the table below. There are *many* more issues than just these...I strongly urge the Committee to read the response and the proposed license to determine what additional issues we need to consider.

I believe there are matters of substantive policy that were not addressed adequately or at all the in response. The question is, why would we go to the cost and expense of producing the IAR only to receive incomplete answers? The questions we asked, the negotiating demands we put on the table deserve a direct response. I believe that is the way the process is intended to operate.

In short, unless and until Verizon responds to the questions in the IAR, *in writing and completely*, I recommend that the Committee informs the Board of Selectmen that Verizon's response was unacceptable and that the Board not consider holding a public hearing to grant a license until the Committee is satisfied that Verizon has answered our questions.

Question/Issue/Request	Committee Desired	Verizon Response
	Action/Response	
Level playing field with	Indemnification against	Reject premise; sec 9 of
Charter	claims from Charter	proposed license does not
		indemnify us for this
How many channels is the	List of channels	860Mhz is provisioned
system capable of?		from FTTP system for
		video.
Distance from street,	Whole town, businsees and	"Initial service area" plus an
service	residential, 125ft from street	"extended service area" to
		be served within five years.
		VZW proposes to serve "a
		substantial number of
		residents in 24 months. No
		maps of the proposed areas
		are attached. Businesses

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		"may" be served. 300ft
		from street.
		Committee members should
		carefully read section 3 of
		the proposed license. This is
		a major area of
		disagreement: we've been
		told all along the <i>entire</i>
		Town (esp. Pine Hill)
		` •
		would be served
	5 011	immediately.
Customer Service	Part of license	VZW proposes it as an
		exhibit, section D. Our
		attorney says this should be
		part of the license.
Describe subscriber	Specific model numbers of	VZW "will endeavor to
network	equipment, types, etc.	provide additional
		information, if necessary,
		during negotiations"
Preconditions for service	Will users have to switch to	VZW "will endeavor to
	fiber for voice? Be a VZW	provide additional
	local phone subscriber to	information, if necessary,
	get cable?	during negotiations"
Video standards	Define advanced	VZW is "willing to discuss
video standards	capabilities, discuss digital	its product offerings in
	transition (2/2009 FCC	greater detail during
	1	_
Inspection interest	mandate)	negotiations"
Inspection, interconnection	Ability to monitor PEG,	"Not subject to inspection";
of PEG, number of PEG	burden on VZW to	sec 5 of proposed license
channels	accomplish interconnection	proposes only to use
		"reasonable efforts" to
		interconnect; no proposed
		number of PEG channels
PEG grant, funding	Same as Charter: \$100K,	VZW is "willing to discuss"
_	plus \$25K annually	but no number are
		contained in response
Provide list of channels	List of channels	Proposed lineup is blank
		exhibit
Customer premises	Detail connections and	No responsewill to
equipment	specify technologies used	discuss
Performance bond, annual	 	
	\$50,000, annual meeting	Willing to discuss, no
performance evaluation		response to number in IAR,
m	10	no commitment to hearing
Term	10 years	15 years
Internet access for Town	15mbps down/2mpbs up,	"Willing to discuss"