

Volvo Car Corporation

Göteborg, Sweden



ALEXANDER NEIHAUS

Your reference

Our reference

Telephone indialling

+46-31590000 16-DEC-11.

Dear Volvo owner,

We wish to inform you that your Volvo has been loaded on the vessel M/S PLATINUM RAY with estimated time of departure from Europe -DEC-11. The ESTIMATED time of arrival at your retailer is -JAN-12.

Please contact the retailer below to agree on a suitable delivery date.

We sincerely hope that your Volvo lives up to your expectations and provides you with a lot of driving pleasure, comfort and satisfaction. We thank you for your valued business and remain,

Yours very truly,

Volvo Car Corporation Volvo Car International Customer Sales (VCIC)

Retailer:



Göteborg, Sweden Payments in SEK Payments in USD Payments in GBP

Payments in DEM 5747 82 238 18

Reg. No.